

Taylor Blackburn

Independent Study and Mentorship

Speice 2A

October 26, 2016

### Interview Assessment

Name of Professional: David Ye

Profession: Retail Pharmacist Manager

Company Name: CVS Pharmacy

Date of Interview: September 28, 2016

Before the interview with Mr. Ye, I knew that the information I would receive would give me a new perspective to continue the process of deciding which topic I specifically want to pursue this year. At the time, I had already conducted two other interviews with a retail and clinical pharmacist. Therefore, some goals I set going into this interview was how to maintain a professional manner in a less professional setting and was critical to deciding which pathway I wanted to follow.

Mr. Ye described his job in management with tasks like listening to the pharmacy technicians and the needs of the patients. As a retail pharmacist, it requires excellent communication skills to ensure that the pharmacy is run smoothly and that the patient's satisfactions are reached in a timely manner. In order to achieve this environment, his policy is to treat all to be mindful that everyone in pharmacy plays a role into running a more effective pharmacy, and drama will only create further tensions in the workplace. At his pharmacy school, only 20% of the students pursued clinical study as it requires more schooling and a residency.

However, if clinical pharmacy becomes a topic that I am passionate about as the year advances, the eventual length of the education will pay off for the the passion I have about my job.

Mr. Ye completed his education in six years and accelerated the process to get his undergraduate in chemistry through diligent work. Due to his experience being limited to only a year as pharmacist manager from being out of college recently, he hopes to expand past his current location at CVS and excel in his work life. As pharmacy is a competitive job in today's careers, some skills that I must possess to succeed are determination and the ability to put work before other events. I was given life advice concerning how success comes naturally to those who are willing to work for it. In Mr. Ye's case, he is working many shifts in order to save up for his ultimate goal of having a balance between his career and family life in the future.

This interview has changed my perspective on how I want to go through my high school experience- once I put in hard work to reach a school that offers a great pharmacy program, it takes small steps to reach my long term goal of becoming a pharmacist. Mr. Ye recommended me to look into smaller colleges with the benefits from scholarships that have better pharmacy programs that can specialize my education, instead of larger, more expensive colleges, as I will enjoy college in either path I choose.

In order to use the content and advice I learned in this interview, I can better prepare for my next interview and expand my contacts into other professionals than retail or clinical pharmacists. At the Business Symposium, I was able to meet a pharmaceutical salesman that my peers helped network me towards. Using dedication, I will become effective in achieving both my short and long term goals.

ISM Interview Notes- David Ye

Management: His role is to have patient interaction and listen to the atmosphere of the pharmacy

At Little Elm and wants to expand career past

Education:

2 years for undergraduate with major of chemistry

4 years of pharmacy school

Graduated last May

Wants to attend medical school

Never to treat pharmacy technicians badly

Advice:

If I become involved in UT, I should investigate smaller colleges

“Enjoy college” but put school work first

Metropolitan college= working hard

Clinical vs. Retail: Knowledge v. patient communication

\$30,000- \$40,000 pay difference

Only about 20% of students in his class chose clinical pharmacy

Work balance leads to work ethic and the job will come easily