

Taylor Blackburn

Independent Study & Mentorship

Speice 2A

October 13, 2016

Interview Assessment

Name of Professional: Edu Medua

Profession: Retail Pharmacy Manager

Business/ Company Name: CVS in Target

Date of Interview: September 21, 2016

My first interview was with Edu Medua and my original expectations of this interview were to establish a precedent for how I wanted the rest of my interviews to go and to find a good fit for how to address my interview questions. As I am still experimenting with what area to study in pharmacy, this was a good test of the daily life of a retail pharmacist and the process it took to reach that career. Also, based off of the information I was given from this interview, I could create a knowledgeable professional presence in future interviews.

Before the interview, I was expecting to make discussion very formal and a series of questions, but as the interview progressed, I realized it was an easy flowing conversation and I was able to get most of my questions answered naturally. Ms. Medua experienced a period in her career where she was floating from Target to Target until she was given a manager position at her current job. This was useful information, as floating from different areas all over Texas gives one insight to how different retail pharmacies are run. She said overall on a day-to-day basis in a

managerial position, she took many messages from doctors to prepare for single or multiple prescriptions for patients and monitored the activity of pharmacy technicians.

From a young age, Ms. Medua was interested in science and becoming involved in the medical field. This is similar to my situation as one of my strengths is in science and memorization, which can be helpful in the education of pharmaceutical studies. She recommended that I look into becoming a pharmacy technician as a prerequisite before considering the “real deal” job. Establishing a varied background in multiple skills would be beneficial in any career path, in order to get exposed to all aspects of the job and seeing if there is true passion for it.

When I gave her a brief explanation of ISM and the studies that I am hoping to pursue she encouraged me to look into both retail and clinical pharmacy and decide which side I liked better as there are positives and negatives to both sides of this career. She liked the experience that retail gave her and the hands-on patient interaction. Retail allows a pharmacist to expand their professional personality and develop their communication skills to ensure that the running of the pharmacy is efficient.

Other than just the content of the interview, I gained insight to how to structure interviews for the future and establish a good impression from the beginning, starting with cold calling. The manners of professionalism is key in creating a lasting impression: the business professional outfit that I acquired was suitable for the setting and eye contact created an appropriate confidence. Also, I appreciated the location of the meeting at Starbucks, because it was a face-to-face meeting and I got the advice that she gave in person. In future interviews with other pharmacists, I will take more notes in order to refresh my memory when looking back on

the information that was covered in the interview. As my experience in ISM continues, changes are to be expected and I hope the research that I conduct will only further enhance my priorities to develop habits of professionalism and provide knowledge about the entire field of pharmacy.

ISM Interview- Edu Medua

Day-to-day tasks: taking messages and calls from doctors for single or multiple prescriptions to be made

Pharmacy technicians take phone calls

-Advice for me: look into becoming a pharmacy tech as a part time job

Experience

-Has always been interested in science since she was young

-Obtained her undergraduate degree

-Attended pharmacy school

-Was a floater for Target until she settled at her current location

-Floated in various pharmacies from Irving to Dallas weekend-to-weekend when she first got out of pharmacy school