

Taylor Blackburn

Independent Study and Mentorship

Speice 2A

November 15, 2016

### Interview Assessment

Name of Professional: Diane Tribuzi

Profession: Director of Pharmacy

Company Name: Centennial Medical Center

Date of Interview: October 25, 2016

This interview with Ms. Diane Tribuzi gave me insight as she is someone who has decades of experience in inpatient pharmacy and has become the director of pharmacy at Centennial Medical Center. Her description of her current day-to-day life as director compared to her time out of pharmacy school differs drastically. As an inpatient pharmacist and the head of this field, her day consists of meetings and paperwork. This affects my understanding of the pharmacy in order to realize that the medications provided from a hospital pharmacy affect the entirety of each field. Each section of the hospital requires various drugs vital to ensuring the good quality of health to the patients.

One interesting topic Ms. Tribuzi discussed was the biggest challenge of working in a small hospital is the regulation of medications. Drug costs are seen to rise up to 26%, but these drugs are standardized and necessary for the hospital and require communication throughout the company to understand, which medicines are needed the most and how it can be used throughout the pharmacy to provide healthcare to patients in need. This affects my topic of study, because it

is a topic that I want to research further that can give me a larger backbone of knowledge into the field. This will allow me to understand the inner workings of a hospital pharmacy and how it is vital to ensuring that the entire operation is run smoothly.

While I think it is interesting that by working in a small hospital, because she experiences every field and the hospital and what operations need to be carried out in order to make sure the entire hospital is run effectively, I find that in my case, I want to experience patient communication with the application of knowledge. Therefore, I have decided that I need to focus on conducting my interviews towards pharmacists, instead of calling to speak to pharmacist managers as their day consists of running the pharmacy and watching the staff. For finding a mentor, I need to interview pharmacists, so I can get the best experience out of the world of pharmacy and decide on how it will help me improve my original work.

I had never taken notice of how bigger and smaller hospitals are different and what causes each one to run differently. Obviously, a bigger hospital requires more staff, but what is most applicable to my research is how communication is split in order to provide the most effective care to patients. Ms. Tribuzi described how she appreciates a small hospital environment in which she can effectively talk to all fields to understand what each situation is and how she can help them. I like this aspect of inpatient pharmacy as I believe communication is key.

From this interview, I realize that my professional manners have greatly improved throughout the past couple of months and I have been able to calm my nerves before an interview. I realize that by trying power posing has been effective in giving me the confidence I need to overcome those nerves. I find this beneficial as a preparation for future interviews.

Interview Notes- Diane Tribuzi

-Attended pharmacy school, then became assistant director that focused on staffing others in the pharmacy, then become director at Centennial

-Grew up in a small pharmacy, so she was always interested in pursuing a career in it

-She prefers hospital pharmacy over retail, but she has less interaction with patients

-Day-to-day:

- She helps staff with ICU runs and management

  - Tells the buyer what the hospital pharmacy needs for inventory

- Attends meetings

  - Because it's a smaller hospital involved in almost all committees

  - ICU & NICU

-Her day-to-day operations benefit the whole hospital

-She performs regulatory, teaching, and troubleshooting to her staff

-Believes being a pharmacist requires Type A personality

-Her job as director includes running the pharmacy and patient satisfaction

-In today's healthcare: there is a differentiation between big and small hospitals and how they are run.

- The biggest challenge is regulation where drug costs are up to 26%

-She has been working in the pharmacy field for 38 years that she has been able to balance her work life and family life.