

Taylor Blackburn

Independent Study and Mentorship

Speice 2A

December 8, 2016

Interview Assessment

Name of Professional: Gina Zachariah

Profession: Director of Pharmacy

Company Name: Baylor Scott & White Hospital in Plano

Date of Interview: December 7, 2016

Interviewing with Ms. Zachariah was important as I was hoping to gain more insight into more original work, instead of what my past interviews have been about: the job description of what being a pharmacist is. I hoped to gain more insight into drug abuse and how it is a large problem in the suburban North Texas area in order to begin preparing for my survey. I planned on starting the interview with discovering small aspects of her job as the director of a branch of a retail pharmacy. However, the interview stayed along the path of the career instead of my original work. It was still beneficial in the case that I learned more about a retail pharmacy that runs under the brand of a hospital.

It was surprising to me, because I believed that because it was a Baylor Scott & White hospital, I assumed Ms. Zachariah to be an inpatient pharmacist, but it was a retail pharmacy-what I understand this is because she has patient interaction in dispensing drugs, instead of going on rounds with doctors inside the hospital. In my opinion, this is most likely

possible due to the fact that the hospital is split into two and the pharmacy is located in a facility with offices and is separated from the main building.

Ms. Zachariah viewed her job as pharmacist manager at Baylor Scott & White challenging in the sense that she was still new to this area and have to learn the ways from her previous job. As the interview progressed, I realized the challenge as entering as a manager in a new facility and having to also create connections with others in order to adequately adapt in this environment. She has adjusted to this lifestyle and understands how to balance her work life with her personal life. Due to her consistent passion of pharmacy and growing up in a family of pharmacists, she has always had an idea of what her goals are where she wanted to end up.

While this interview did not follow my initial intentions of topics to talk about, it still allowed me to understand more about the job requirements of being a pharmacist and adapting to new situations. With the information I have gained from Ms. Zachariah, I can look further into which sides of pharmacy interest me the most. From here I want to create a life plan after school and assess my main goals for my potential future career as a pharmacist and reassess every so often to make sure that I'm on track for the success that I know that I can attain. As Ms. Zachariah is freshly into the field, she had to readjust her goal of wanting to become a supervisor as she is content where she is now. I took this to mean that a person can never truly know what they want to do until they get the experience that is necessary and become hands-on in that field to see what they will be spending the rest of their life doing.

Interview Notes- Gina Zachariah

-Baylor Scott & White: Plano

-As a pharmacist manager

-She has varied days and works with prescription drugs to start her work load

-Compared to a regular pharmacist, she has to deal with managing people

-From an HR standpoint, she has to go through hiring and interviewing staff and regulating, looking over, and making prescriptions

-Patient interaction

-She has always had a passion for pharmacy as it has run in the family

-Graduated from high school, then college, then directly into the field

-In 2013, she was given the position, due to where she was in the ladder

-The most challenging aspect is to meet new people in her new job

-At Baylor Scott & White, she has a hands on role, as the hospital is split into two sections: Heart Care and the facility with offices (where the pharmacy is located)

-Where she works is in retail

-Her goal when she started was to become a supervisor but rerouted and is now content with the position that she is currently at.

-Some skills required: good leadership qualities, time management, and working well with others

-She has adjusted to this lifestyle and it is not hard to balance her work life with her social life.

-The most rewarding aspect was that the people in the field are friendly and that she helps make an impact on someone's life.